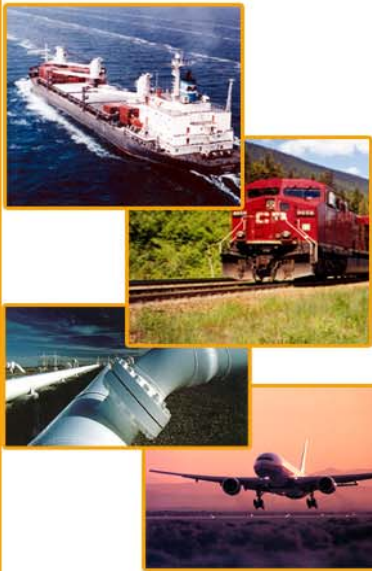




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Safety Culture at the Investigation Coalface





Does the construct of safety culture help or hinder occurrence investigations?

(And even if we could investigate for it, what would we do with the findings)?





A Cautionary Tale

- The next golden BB?
- Something to add it to the investigator's cause kit?





Early usage....

- **15 May 1993 - Landing Craft "CROWN FOREST 72-68", Queen Charlotte Islands, British Columbia**
- **08 March 1994 - Declared Emergency/Wheel Failure, Advance Air Charters, DC-8, Calgary International Airport, Alberta**
- **24 September 1998 - Main Track Runaway, Collision and Derailment, Mont-Joli, Quebec**





Investigating

- **The issue of language
(how you interview, how they speak)**





Investigating

- **Safety Culture - a 2nd order outcome variable**
- **Need to deconstruct**





Investigating

- **Avoiding the confirmation bias
(if you seek it, you will find it)**





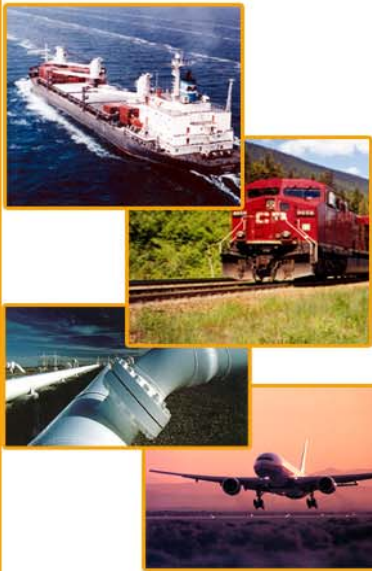
Recommending change

- **Avoiding the tautology
(safety culture is poor, so improve the
safety culture)**





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**So, does the construct of
safety culture help or hinder
investigations?**

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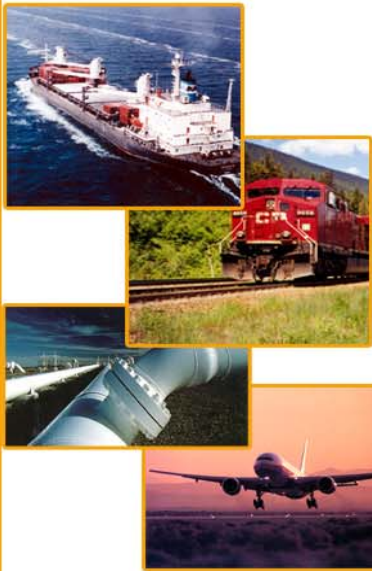


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A resounding YES!

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